INTRODUCTION
Patient hand-off (PHO)
The process of transferring primary authority and responsibility for providing clinical care to a patient between the caregivers

“Good” Hand Off is
Referring Physician
• Concise & Pertinent
• Compelling
Receiving Physician
• Asks clarifying questions
• Understands the case including future plan (evaluation and treatment)

WHY CHANGE?
Recent changes
• New electronic medical record (EMR)
• Change of patient flow
ACGME mandate
• Programs
  • Duty hours directly leading to call schedule changes
  • Official training curriculum in “Patient Hand Off”
• Training clinical sites (Clinical Learner Environment Review - CLER)
  • Care Transitions (area #3)

GOALS
Improve Patient Care
• Standardize & improve the PHO process across psychiatry services within the program
• Incorporate CLER (Care Transitions) into PHO
Develop an official PHO training module
• Current and incoming residents

METHODS
• Create PHO Task Group
• Survey residents
• Literature search
• I-PASS: present and incorporate feedback
• Implement modified I-PASS
• Evaluate modified I-PASS compliance
• Update official curriculum for PGY-1

FUTURE GOALS

I-PASS You My Patient
Quality Improvement of Patient Hand-Off in Psychiatry
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