

George J. Farha Medical Library

SURVEY RESULTS 2019 FAQ

→ ACCESSIBILITY

- Farha Medical Library is only for student use, correct?
No. KUSM-Wichita students, faculty, residents and staff are welcome to visit and use library resources.
- Can I access the library after hours?
Yes. KUSM-Wichita students, faculty, residents and staff can access the library after hours with their security badge. You can even checkout books after hours by filling out a yellow form available atop the circulation desk.

→ CIRCULATION

- Can I access KUMC online databases off-campus?
Yes. KUMC affiliates with an active network username/password can access electronic resources through the Farha Library webpage <http://wichita.kumc.edu/farha-library.html>.
- What if the book I want to borrow is already checked-out?
Place it on hold, and once it is returned it will be reserved for you. To place a hold call 316-293-2629 or email medref@kumc.edu.
- I cannot locate the article/book I need in the online databases/print collection, what next?
Submit an Interlibrary Loan (ILL) request.

→ SERVICES

- **Interlibrary Loan Request:** How do I submit an ILL request?
Requests can be made by phone (316-293-2629) a email (fll@kumc.edu). Please provide as much information as possible about the requested item.
Note on ILLiad: *When blue, "Request this Item," button appears on an unavailable article, KUSM-Wichita users cannot logon/submit to the linked ILLiad portal. Instead, submit directly to Farha Medical Library via phone or email.*
- **Literature Search:** Will the library help with my search?
Yes. Search requests can be submitted by phone (316-293-2629) or email to medref@kumc.edu.
- Is there a confidential shred box in the library?
Yes. Our box is located on the north wall beside the circulation desk, opposite the dumbwaiter.

→ TECH

- Is **Spellex** and **SAS** available on all library computers?
Yes.