Resident Communication Curriculum

STEP 1: LOG-ON

For returning residents:
Log-on to doc.com educational modules using your email ID and the password. The log-on website is: http://webcampus.drexelmed.edu/doccom/.

For new residents:
Log-on to doc.com educational modules using your “kumc.edu” email ID and the password “resident”. The log-on website is: http://webcampus.drexelmed.edu/doccom/. Once you are logged in, you can click on “My Profile”, then “Subscription Information” to change your password.

STEP 2: BASIC MODULES
The BASIC MODULES provide a good overview of doctor-patient communication skills. You should review these modules first, before beginning the required curriculum.
- Review the Basic Modules 1 – 4:
  • 01 Overview
  • 02 Mindfulness and Reflection in Clinical Training and Practice
  • 03 Therapeutic Aspects of Medical Encounters
  • 04 Balance, Self-Care

STEP 3: ESSENTIAL ELEMENTS MODULES
The ESSENTIAL ELEMENTS MODULES are required by the end of your 1st year of residency.
- Complete the Essential Elements Modules 5 -12:
  • 05 Integrated Patient-centered and Doctor-centered Interviewing
  • 06 Build a Relationship
  • 07 Open the Discussion
  • 08 Gather Information
  • 09 Understand the Patient’s Perspective
  • 10 Share Information
  • 11 Reach Agreement
  • 12 Provide Closure
- Complete the Module tests on FIVE of the eight modules.

STEP 4: ADVANCED ELEMENTS MODULES
The ADVANCED ELEMENTS MODULES are required by the end of your 2nd year of residency, but can be completed any time before then. Five completed modules are required.
- Review the Advanced Elements Modules 13 -19:
  • 13 Responding to Strong Emotions
  • 14 It Goes Without Saying: Nonverbal Communication in Clinician-Patient Relationships
  • 15 Understanding Difference and Diversity in the Medical Encounter: Communication Across Cultures
  • 16 Promoting Adherence and Health Behavior Change
  • 17 Shared Decision-Making
  • 18 Exploring Sexual Issues
  • 19 Exploring Spirituality & Religious Beliefs
- Complete the Module tests for FIVE of the seven modules.
STEP 5: COMMUNICATING IN SPECIFIC SITUATIONS MODULES

The COMMUNICATING IN SPECIFIC SITUATIONS MODULES are required by the end of your 3rd year of residency, but can be completed any time before then. Five completed modules are required. However, it is recommended that you complete as many modules as possible to enhance your communication skills with patients. You also may complete the COMMUNICATING WITH COLLEAGUES modules (37-42).

- Review Modules 20 – 42 according to your needs and interests. Five must be completed.
  - 20 Family Interview
  - 21 Communication and Relationships with Children and Parents
  - 22 The Adolescent Interview
  - 23 The Geriatric Interview
  - 24 Tobacco Intervention
  - 25 Motivating Healthy Diet and Physical Activity
  - 26 Anxiety and Panic Disorder
  - 27 Communicating with Depressed Patients
  - 28 Domestic Violence
  - 29 Alcohol: Interviewing and Advising
  - 30 Drug Abuse Diagnosis and Counseling
  - 31 Medically Unexplained Symptoms and Somatization
  - 32 Advanced Directives
  - 33 Giving Bad News
  - 34 Communication Near the End of Life
  - 35 Dialog about Unwanted Outcomes
  - 36 Ending Doctor-Patient Relationships
  - 37 The Oral Presentation
  - 38 Communication on Healthcare Teams
  - 39 Talking with Impaired Physicians
  - 40 Giving Effective Feedback: Enhancing the Ratio of Signal to Noise
  - 41 Professionalism: Boundary Issues
  - 42 Effective Clinical Teaching

- Complete the Module tests for FIVE of the modules.

IMPORTANT INFORMATION

- The Communications Curriculum is part of the core residency curriculum and REQUIRED.
- Performance on the Communication Curriculum will be included as part of your annual evaluation.
- Unsatisfactory or incomplete work on this curriculum may delay promotion and/or graduation.
- If you have problems with the curriculum, the faculty contact is Dr. Kallail at 293-2650.