

Returning Telephone Calls

All messages are received as soon as possible and every attempt is made to promptly return telephone calls. Our staff members prioritize calls based on urgency. We strive to return sick calls within 2 hours or less, and routine calls within 1 business day.

Refilling Prescriptions

Please call your pharmacy to refill prescriptions. The pharmacy will contact our office for authorizations when required. Requests for refills will be approved before 4 p.m. daily. Requests after 4 p.m. and on weekends or holidays will not be authorized until the next business day.

Completing Forms

Please drop off forms to be completed at our office and allow 3 business days for processing. You will be notified when they are ready to be picked up.

Insurance, Discounts, and Payment

Please bring your child's insurance card to your appointment. We accept Medicaid and most insurance plans that specify Wesley Medical Center as the preferred hospital. If your insurance plan requires a referral, please obtain that prior to your appointment. If you do not have insurance, please ask the scheduler about our discount program. If you have questions about your billing statement, please contact our billing office at (316) 962-3150.

Clinic Hours

8 a.m. – 7 p.m.	Monday-Thursday
8 a.m. – 4:30 p.m.	Friday
9 a.m. – 1 p.m.	Saturday

For after-hours medical concerns, please call our office, and the provider on call can be paged. You'll need to give your name, your child's name, and the phone number where you can be reached. Please make sure your phone does not block unidentified calls. In an emergency, please call 911.



KU WICHITA
PEDIATRICS
The University of Kansas

620 N. Carriage Parkway
Wichita, KS
316-962-3100

kuwichtapediatrics.kumc.edu

*Providing a medical
home for healthy
children as well as
those with special
needs.*

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An affiliate of
Wesley Medical Center

Introducing KU Wichita Pediatrics Physicians at Carriage Parkway

Steven B. Allen, M.D.
Muzna Atif, M.D.
Jennifer Brannon, M.D.
Mark Harrison, M.D.
Christopher Hayes, P.A.-C.
Gretchen Homan, M.D.
Angela Johnston, P.A.-C.
Venessa Lopez, M.D.
Sarah Martling, A.P.R.N., P.N.P.
Samuel Palmer, P.A.-C.
Sid Sivamurthy, M.D.
Natalie Sollo, M.D.
Kathy Wessel, P.A.-C.

Adolescent Specialist Providers

Kari Harris, M.D.
Kerri Weeks, M.D.

Clinical Psychologist

Stephen Amos, Ph.D.

Hemoglobinopathy

Rebecca Reddy, M.D.

PKU/Galactosemia

Brenda Issa, M.D.



Welcome to KU Wichita Pediatrics

It is our honor and pleasure to care for children up to age 21 in Wichita and the surrounding area. Our physicians are board certified in Pediatrics and are on the Pediatric Faculty at the KU School of Medicine–Wichita. Under the supervision of our faculty physicians, care is also provided by pediatric residents as well as mid-level providers such as Physician Assistants and Nurse Practitioners. Your child will be assigned a primary care provider. To ensure your child can be seen promptly when he or she is ill, we can schedule him or her with one of our other providers if your assigned provider isn't available.

Special services include

- ADHD care
- Bilingual providers
- Breastfeeding Support
- Counseling
- Hemoglobinopathy Clinic
- Immunizations
- Injury Care
- Laboratory
- Nutrition Counseling
- PKU/Galactosemia Clinic
- Preventive Care
- Radiology (X-Ray)
- Reach out and Read Children's Literacy Program
- Rheumatology Clinic
- Teen Clinic
- Weight Management Clinic

Scheduling and Attending Appointments

Office visits are by appointment. We strive to stay on schedule and appreciate your help with this however, children sometimes arrive very ill or have unexpected problems that require extra time. When this occurs, our staff will let you know in case you'd like to reschedule. We appreciate your understanding when this happens.

When your child is ill, please call as early in the day as possible. Because we have a team of healthcare partners, sick visits are almost always scheduled the same day.

Please allow time for registration by arriving 15 minutes prior to your appointment time. In addition, please provide the following items:

- current insurance card
- photo ID of person accompanying child
- payment (co-pays are due at the time of the visit)
- foster care or guardianship paperwork, if appropriate

On your first visit, we require a parent or guardian to accompany the child. We will ask you to provide names of other family members or friends to whom you give permission to accompany the child in the future. By Kansas law, teenagers aged 16 and older may obtain health care unaccompanied by a parent or guardian, however, certain types of care may require a parent to be present, such as immunizations.

Cancelling or Missing an Appointment

When it is necessary to cancel or reschedule an appointment, please notify our office at least 24 hours in advance. We understand emergencies arise, and you may run late for your child's appointment or fail to cancel. If you are more than 10 minutes late, we may ask to reschedule your appointment.